



MALCOLM SARGENT PRIMARY SCHOOL

Love To Learn

26 November 2018

Dear Parents

BURST WATER MAIN IN EMPINGHAM ROAD

As you may be aware, a water main burst in Empingham Road at some point last night. When the staff teams arrived on site at 0720 this morning, they realised that there was no water on site and immediately reported it to Anglian Water.

Anglian Water responded quickly, realising the urgency of the situation. A maintenance team was despatched to Empingham Road to detect and fix the burst and in the meantime, a tanker full of water was sent out to the school. That tanker was connected to the mains system to provide running water again to the school as quickly as possible.

Until the tanker arrived, we put the following procedures in place:

- Hand sanitisers are freely available in the hall
- Additional hand sanitisers were distributed around classrooms
- Children should all have water bottles with them in school but if the tanker had not arrived in time for lunch, the school had contingency plans with additional bottled water to provide as necessary
- The lunches today, due to the Panto, were packed lunches only and so the kitchen were able to prepare pack ups, with each pack up also containing a bottle of water
- There are a large number of toilet cubicles in school and site and class staff were monitoring their use and cleanliness flushing normally for most of the morning with water already in our system and then flushed with rainwater until the water supply was fully restored

Despite the difficulties, I am pleased that I have been able to keep the school open, especially since today is Panto day. This morning Y3-6 has watched the Panto and this afternoon is the turn of FS-Y2. There was much fun, laughter and singing from the older children this morning.

Closing the school is a difficult decision to make as I have to take into account working parents who may not be able to take time off from work to collect their children. Had the water situation not been able to be resolved, I would have had to make that very difficult decision but due to the efficiency of Anglian Water and the vigilance and care of my staff team, I have been able to keep the school open, which I am sure you will all appreciate.

For your information, Anglian Water has advised us that in order to repair the burst main, there will be three-way traffic lights outside school. I would therefore recommend that you park away from the school and walk to collect your children this afternoon and possibly tomorrow morning too.

Thank you for your assistance and understanding.

Yours sincerely

T J Revell
Principal