



MALCOLM SARGENT PRIMARY SCHOOL

Love To Learn

16 July 2020

Dear FS2020-Y5 Parents

LUNCHES FROM SEPTEMBER

I apologise for the delay in sending out next term's menus. I know that many of you have been anxiously awaiting their publication, worrying that you have missed the deadline! I am now writing to explain the delay to you.

Some time ago, the school and Sodexo agreed to part company, and since then, we have been actively seeking out an excellent new catering partner. I am delighted to advise that from 1 September 2020, we have secured the services of Dolce Ltd, trading as Dolce Schools Catering. Dolce is a family-run school catering provider with huge experience working in school environments. Following extensive research and investigation, we are confident that Dolce's offering will be an improvement in service for the school, for our parents and for our children.

I attach some initial information from Dolce, but to summarise:

- Dolce use a system called SchoolGrid, which is owned by them, which allows parents to order, cancel and pay for meals online, as well as note allergens.
- The cost of the meal will remain at £2.40 per day, which is deducted from your account, only at the point at which a meal is taken at the servery.
- You can order a meal for your child right up to 0855 on the day it is to be taken.
- Children select their name from a screen at the servery which tells them what has been ordered for them; simultaneously, the server behind the counter will see a duplicate screen displaying the child's name and choice of meal. At the point of serving, the meal cost is deducted from your account.
- If you have declared an allergy for your child, the ordering system will only show you the menu items suitable for your child.
- The menus run in a three weekly rotation with a selection of choices daily.
- Payment is either made in advance or by direct debit, but you can also pay by online card payment or by telephone card payment. Cash payments and manual orders to the office will no longer be accepted.
- Free School Meals (FSMs) and Universal Infant Free School Meals (UIFSMs) will continue to be available, according to eligibility.
- All of Dolce's recipes are available online for you to peruse, and to use if you so wish!

From September, food will continue to be delivered to the classrooms by our MSA team. For that reason, the initial menu offering will be restricted to a 'grab bag' set of options, which will include a mix of hot and cold items such as mixed filling baguettes, pizza, sausage rolls, crudites, fruit, biscuit etc. As soon as we can open the hall again to gatherings, lunches will resume from the servery when the full suite of menu options will become available.

We are now in the process of collating a spreadsheet for Dolce/SchoolGrid which will provide the following details:

- Your child's first name, surname, date of birth, class, year group and whether he/she is entitled to Free School Meals.
- The primary parent/guardian's first name, surname and email address

This information will be shared with Dolce and SchoolGrid so that they can set up all parents with online ordering facilities. We are able to share this data with them without your prior permission as it is a legitimate business reason for data protection purposes.

At some point over the summer holidays, Dolce will send you menus and ordering instructions, ready for 3 September for FS-Y5 children and for 9 September for new FS2020 children. Parents of children in FS, Y1 and Y2 should be aware that we will automatically order a main meal/grab bag for children and you only need to login to your Dolce/SchoolGrid account if you wish to make a change to the order, or if your child has an allergy which needs to be taken into account.

We are delighted with our new partnership with Dolce and we are sure you will agree, once your children have had chance to sample the high quality foods they offer.

Yours sincerely

Liz Town
Business Manager